

# Nettleham Medical Practice

And Cherry Willingham Branch Surgery December 2016

## Confidentiality

If you ever need to contact the surgery on behalf of one of our patients to either discuss the patient, maybe an elderly relative, or request information about the patient, for example blood test results, then we need to have consent from the patient to enable you to do so. In order for this consent to be recorded on our clinical system, the patient will need to complete the third party consent form which can be downloaded from our website or obtained by asking for a copy from reception.

Once completed the form will need to be returned to the surgery so that we can update the patient's records accordingly.

## SMS Messaging

The practice would like to remind patients that it offers a FREE text messaging service for appointment reminders and medical reminders.

To sign up for this fantastic service, just provide the receptionist with your mobile number and tell us you'd like to consent to receiving messages.



## Christmas Opening Hours

The practice will be closed from 18:30pm on Friday 23<sup>rd</sup> December until 08:00am on Wednesday 28<sup>th</sup> December for Christmas and again from 12:00pm on Saturday 31<sup>st</sup> December until 08:00am on Tuesday 3<sup>rd</sup> January 2017.

We wish all our patients a Merry Christmas and a Happy & Healthy 2017.

## Monthly Early Closures for Training 2016/2017

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In order to enable our doctors and staff to be kept up to date Nettleham surgery will be closed for training at 1pm on the following afternoons.

Emergency help is still available by calling 111

Tuesday 13<sup>th</sup> December 2016

Tuesday 17<sup>th</sup> January 2017

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Contact Details - Nettleham 01522 751717  
Website - [www.nettlehammedical.co.uk](http://www.nettlehammedical.co.uk)

When the surgery is closed ring freephone 111  
Practice Manager - Helen Lunn