

# Nettleham Medical Practice

And Cherry Willingham Branch Surgery February 2015

## Usual GP

As you will be aware, Dr Olaleye Oginni left the practice at the end of December 2014, therefore if Dr Oginni was listed as your usual GP, your records will have been updated and Dr Maiella Apudo will now be your usual GP.

## Friends & Family Test

December 2014 was our first month for patients to submit a Friends and Family Test (FFT) comment about the practice either online via our website or by completing a postcard which are located in the waiting rooms at both practice sites.

In December we had 26 responses. Full details of the responses can be found on our website or on posters displayed in the practices.

The practice does want to hear from you, so please take the time to complete a form or submit a response online.

## Online Access

From the beginning of February 2015, patients who have registered for online access to book or cancel appointments or order repeat prescriptions will now also be able to view their complete medication records and their allergies online.

If you do not currently have access to this facility, please call in at either practice site with some photographic ID and the receptionist will be happy to create you your unique login details.

## Monthly Early Closures for Training 2015

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In order to enable our doctors and staff to be kept up to date Nettleham surgery will be closed for training at 1pm on the following afternoons.

Emergency help is still available by calling 111

Tuesday 10<sup>th</sup> February 2015

Tuesday 17<sup>th</sup> March 2015

Tuesday 20<sup>th</sup> April 2015

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Contact Details - Nettleham 01522 751717  
Website - [www.nettlehammedical.co.uk](http://www.nettlehammedical.co.uk)

When the surgery is closed ring freephone 111  
Practice Manager - Helen Lunn