

Nettleham Medical Practice

And Cherry Willingham Branch Surgery March 2015

Dr Baker's Retirement

Dr Simon Baker is retiring in the middle of April after over 15 years at the practice. He will be sorely missed by staff and patients but we all wish him a happy and healthy retirement.

Missed Appointments

The practice is continuing to experience a high number of appointments which patients do not attend (called "DNAs" for short). During January 2015, **12½ hours** of doctor time and **79 hours** of nursing time were lost due to DNAs.

If you are unable to attend an appointment that you have booked, please contact the practice and cancel so that it can be given to someone else.

Electronic Transfer of Prescriptions

From the middle of May 2015, the practice is planning to implement the use of the electronic prescription service.

What does this mean for you?

If you collect your repeat prescriptions from a pharmacy you will not have to visit the GP practice to pick up your paper prescription.

Instead, your GP will send it electronically to the pharmacy you've chosen, saving you time.

You will have more choice about where to get your medicines from because your chosen pharmacy can be near to where you live, work or shop, or even a registered online pharmacy.

You may not have to wait as long at the pharmacy as there will be time for your repeat prescriptions to be made ready before you arrive.

More information will be available as we get closer to the implementation date in mid May 2015.

Monthly Early Closures for Training 2015

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In order to enable our doctors and staff to be kept up to date Nettleham surgery will be closed for training at 1pm on the following afternoons.

Emergency help is still available by calling 111

Tuesday 17th March 2015

Tuesday 20th April 2015

Tuesday 19th May 2015

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Contact Details - Nettleham 01522 751717
Website - www.nettlehammedical.co.uk

When the surgery is closed ring freephone 111
Practice Manager - Helen Lunn