

Nettleham Medical Practice

And Cherry Willingham Branch Surgery

Summer 2014

New GP

The practice are delighted to welcome Dr Maiella Apudo to the team. Dr Apudo will be starting at the practice on 21st August. Dr Apudo has previously been a GP Registrar at Welton practice.

Nursing Appointments

Over the past six months the nursing team at Nettleham has undergone some changes which have bought about some new ideas. The Practice nursing team has developed a new clinic based system for nurse appointments. The aim of this is to maintain a high quality of care and improve patient's experience. This new system starts in August and we would like to ask for your patience during this transitional period as this is new for not only the nurse team but the reception team also.

CQC Inspection

Following the practice's recent inspection by the Care Quality Commission (CQC) on 30th April 2014, we have now received the final report which will be published shortly on the CQC website and also on the practice website. Overall the inspection was very positive and the practice received many kind comments from both patients and other local health care professional organisations. Thanks to those of you who gave feedback.

Monthly Early Closures for Training 2014

In order to enable our doctors and staff to be kept up to date Nettleham surgery will be closed for training at 1pm on the following afternoons. Emergency help is still available by calling 111.

Tuesday 19th August
Tuesday 21st October

Tuesday 16th September
Tuesday 18th November

*Patient Participation Group
&
Voluntary Driver Scheme*

•••

We are still welcoming patients who wish to join our Virtual Patient Reference Group (VRG). The purpose of this is to have a large group of patients that the practice will contact by email a couple of times each year to ask for their opinion on its services etc.

If you are interested then please complete one of the join up forms at reception or contact Sarah Liron at the practice for more details.

Our third local participation report is now available to read on our website. The report displays the results of the survey which was undertaken by our PPG in the waiting rooms at the practice and also by members of our VRG.

Pam Henderson - PPG
Chairperson

Contact Details - Nettleham 01522 751717
Website - www.nettlehammedical.co.uk

When the surgery is closed ring freephone 111
Practice Manager - Helen Lunn