



GENERAL PRACTICE AWARDS 2018

— People's Choice Award —

Patient Feedback for

Nettleham Medical Practice



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“An excellent facility, giving splendid service to the local community. From the first contact with the receptionist to the consultation with Practice Nurse or GP it is almost a joy to be ill!”

“Nothing is ever too much trouble and you never feel like a nuisance – super friendly staff!”

“Exceptional surgery . . . quality caring at its best! From the receptionists and pharmacists, to all the doctors and nurses. They are all so helpful, cheery and pleasant, and will do their very best to help in any way they can. I feel confident that I am being looked after.”

“Well run, excellent support staff, always willing to try and make appointments when needed.”



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“Always supportive. I can see or speak to a doctor when I need to. Compared to what some of my friends elsewhere have I feel I am very lucky – so are all of us who are in this care.”

“All the staff and doctors go out of their way to be helpful. Cannot be faulted.”

“Excellent teamwork with kindness and skill.”

“Everyone talks to you with a welcoming smile.”

“The very best surgery – all the staff are so caring especially in times of stress!”

“Outstanding service.”



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“Couldn’t wish for a better surgery.”

“It’s a fantastic surgery, you can always get an appointment and all the staff are friendly.”

“Comprehensive range of healthcare facilities, delivered with efficiency, kindness and compassion.”

“Cannot do enough for you.”

“Superb staff.”

“The team at Nettleham Medical Practice are fantastic, so caring and friendly. I have always been able to get an appointment when needed as they go out of their way to fit you in.”